



2835

PATENT
Docket Number: 16356.659 (DC-03234)
Customer No. 000027683

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of:
Merkin, Cynthia M., et al.

Serial No. 09/977,736

Filed: October 15, 2001

For: COMPUTER SYSTEM
WARRANTY UPGRADE
METHOD AND APPARATUS

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Examiner: Unassigned

Group Art Unit: 2835

Box Non-Fee Amendment
Commissioner For Patents
Washington, DC 20231

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TRANSMITTAL

Prior to examination, enclosed are the following regarding the above-identified patent application:

1. Preliminary Amendment;
2. Return postcard; and
3. Transmittal letter (in duplicate).

The Commissioner is hereby authorized to charge payment of any fees associated with any of the papers submitted herewith to Deposit Account No. 08-1394.

Respectfully submitted,

James R. Bell
Registration No. 26,528

Dated: 4-22-03
HAYNES AND BOONE, LLP
901 Main Street, Suite 3100
Dallas, Texas 75202-3789
Telephone: 512/867-8407
Facsimile: 512/867-8470

A-148114.1

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner For Patents, Washington, D.C. 20231	
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PATENT
Docket: 16356.659 (DC-03234)
Customer No. 000027683

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re patent application of:
Merkin, Cynthia M., et al.

Serial No.: 09/977,736

Filed: October 15, 2001

For: COMPUTER SYSTEM WARRANTY
UPGRADE METHOD AND APPARATUS

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Group Art Unit: 3424
2835

Examiner: Unassigned

PRELIMINARY AMENDMENT

Box Fee Amendment
Commissioner For Patents
Washington, DC 20231

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Note: This Preliminary Amendment has been submitted in a format proposed in a Pre-OG Notice, dated January 31, 2003, signed by Steven Kunin, Deputy Commissioner for Patent Examination Policy. More information about this format can be found at <http://www.uspto.gov/web/offices/pac/dapp/opla/preognotice/revamdtprac.htm>.

Sir:

Prior to examination, please amend the above-identified application as follows:

INTRODUCTORY COMMENTS

Minor changes have been made to the specification. Claims 25, 28, 30, 35, 36, 41, 49, 50 and 55-57 are amended. Claims 1-57 remain in the application.